Storyboard – New Participant
As a new participant in the COVID-19 Infection Survey, this document shows what will happen and the steps you should take to let us know you are happy to take part.

1. Get an invitation letter
Your home gets a letter inviting them to take part in the survey, together with other materials about the survey.

2. Think about the invitation
People in your home read the materials about the survey and think about whether they want to take part.

3. Phone us
One person from your home calls to ask questions, and then registers to take part in the survey, if they still want to. They do this at a time that is convenient for most people in the home who are interested in taking part.

4. Register home by phone
This person gives their household ID from the invitation letter and some brief information about who lives in the house.
Register themselves and give consent by phone
This person gives some brief information about themselves and agrees to take part in the survey – this is called “consent”. They also say how they would like us to contact them in future (email or letter), how they would like to complete the questionnaire (online or by phone), how they would like to send your samples back to us (via a priority postbox or courier) and whether they would like to receive vouchers, and if yes, by email or post. A priority postbox is a special type of postbox that is collected from more often.

Hand phone to others from the home
This person then passes the telephone to everyone else in the home who would like to join the survey. They also give brief information about themselves, consent to take part in the survey, and answer the other questions above. Parents or carers can give consent for their children.

Other people from the home call to register, if they have not already done so
Any people living in the home who want to register for the survey must call within 7 days of the first person registering.

Get completed consent form and unique participant ID
Everyone who has joined the survey get copies of their completed consent forms, securely sent in a letter or email with their participant ID. This explains the next steps, including how to book a courier if they cannot get to a priority postbox. It is important that you let us know if you do not receive your consent form.