NDM Human Resources (ORC): Team aims and objectives
<table>
<thead>
<tr>
<th>Centre of Excellence</th>
<th>Objective</th>
<th>Centre lead</th>
<th>Team roles</th>
<th>Escalation contact*</th>
</tr>
</thead>
<tbody>
<tr>
<td>HR Operations</td>
<td>Ensure personnel changes are actioned accurately on Core, responding to employee queries, and generating management reports.</td>
<td>HR Operations Partner: <a href="mailto:hr@ndm.ox.ac.uk">hr@ndm.ox.ac.uk</a></td>
<td>HR Operations Advisor(s): <a href="mailto:hr@ndm.ox.ac.uk">hr@ndm.ox.ac.uk</a></td>
<td><a href="mailto:nina.gartside@ndm.ox.ac.uk">nina.gartside@ndm.ox.ac.uk</a></td>
</tr>
<tr>
<td>Recruitment and Onboarding</td>
<td>Support the NDM and University strategic objectives to ensure recruitment is conducted in compliance with employment legislation, and Departmental and University policy.</td>
<td>Recruitment Partner: <a href="mailto:recruitment@ndm.ox.ac.uk">recruitment@ndm.ox.ac.uk</a></td>
<td>Recruitment Advisor(s): Recruitment Coordinator(s): <a href="mailto:recruitment@ndm.ox.ac.uk">recruitment@ndm.ox.ac.uk</a></td>
<td><a href="mailto:nina.gartside@ndm.ox.ac.uk">nina.gartside@ndm.ox.ac.uk</a></td>
</tr>
<tr>
<td>Learning and Development</td>
<td>Design and deliver training and briefings for staff/managers in Oxford and overseas. Support progression and recognition through the relevant University schemes.</td>
<td>Learning &amp; Development Partner: <a href="mailto:learning.development@ndm.ox.ac.uk">learning.development@ndm.ox.ac.uk</a></td>
<td>Learning &amp; Development Advisor: <a href="mailto:learning.development@ndm.ox.ac.uk">learning.development@ndm.ox.ac.uk</a></td>
<td><a href="mailto:elena.mcphilbin@ndm.ox.ac.uk">elena.mcphilbin@ndm.ox.ac.uk</a></td>
</tr>
<tr>
<td>Employee Relations</td>
<td>Provide a stable employee relations environment which supports managers and employees to achieve the objectives of their roles.</td>
<td>Employee Relations Partner: <a href="mailto:kit.finn@ndm.ox.ac.uk">kit.finn@ndm.ox.ac.uk</a></td>
<td></td>
<td><a href="mailto:elena.mcphilbin@ndm.ox.ac.uk">elena.mcphilbin@ndm.ox.ac.uk</a></td>
</tr>
<tr>
<td>Athena SWAN / EDI</td>
<td>Ensure the Athena SWAN principles underpin the work of the Department in order to enable equality of opportunity, personal development and advancement is available to all staff and students.</td>
<td>Head of Human Resources: <a href="mailto:elena.mcphilbin@ndm.ox.ac.uk">elena.mcphilbin@ndm.ox.ac.uk</a></td>
<td>EDI Facilitator: <a href="mailto:athena.swan@ndm.ox.ac.uk">athena.swan@ndm.ox.ac.uk</a></td>
<td><a href="mailto:edward.gibbs@ndm.ox.ac.uk">edward.gibbs@ndm.ox.ac.uk</a></td>
</tr>
</tbody>
</table>

*The escalation process is to be used in situations where you are dissatisfied with the service that you have received (rather than disagreeing with the response). If you are having issues in terms of receiving response, please always refer through the hierarchy, i.e. advisor, partner, and manager. NDM Human Resources (ORC): centres of excellence, objectives and escalation contacts